

# INSPIRE

SCHOOL OF ARTS & SCIENCES

## *Student Portal Access*

Here are the steps required to access a Student Aeries Portal Account:

1. In your browser, log into your Inspire Email Account through Gmail
2. In the same browser, navigate to Aeries: <https://inspire.aeries.net>
3. Choose the Parent/Student Portal option
4. Enter your Inspire Email Address in the field, then click the red Next button
5. On the following screen, select the Sign in with Google button just below your email address
6. You should have access to your Aeries Student Portal!

To access on a mobile device:

1. Log into your Inspire Email as a Google Account on your device itself (not in a browser on your device)
2. Install the Aeries Mobile Portal App (learn more here: <https://support.aeries.com/support/solutions/14000055597>)
3. Log into your Aeries Student Portal with Google and select your Inspire Email as the account to login with

If you are still unable to log in (if, for example, the email field auto-populates with your Inspire email address), you will want to try 2 things:

1. In the Google Chrome Settings, go to saved autofill passwords: <chrome://settings/passwords>
  1. If there's an entry for Aeries, you will want to click the 3 dots on the right and select Remove, then return to step 1 in the first outline
2. If that doesn't work, you'll want to clear your browser cache and cookies: <chrome://settings/clearBrowserData>