

## **Student Aeries Portal Directions**

Inspire Student Aeries portal accounts do not require a password for entry. If you are being asked for a password, you may be attempting to log into the parent account. Make sure to follow the below instructions exactly and reach out if you are still encountering issues.

### **Steps to access a Student Aeries Portal Account on a computer:**

1. In your browser, log into your Inspire Email Account through Gmail
2. In the same browser, navigate to Aeries: <https://inspire.aeries.net>
3. Choose the Parent/Student Portal option
4. Enter your Inspire Email Address in the field, then click the red Next button
  - a. Your Inspire email is: First Initial, Last Initial, Student ID, @inspirechico.org
  - b. E.g. John Smith, whose ID is 12345 will be: JS12345@inspirechico.org
5. On the following screen, select the Sign in with Google button just below your email address
6. You should have access to your Aeries Student Portal!

### **To access on a mobile device:**

1. Log into your Inspire Email as a Google Account on your device itself (not in a browser on your device)
2. Install the Aeries Mobile Portal App (learn more here: <https://support.aeries.com/support/solutions/14000055597>)
3. Log into your Aeries Student Portal with Google and select your Inspire Email as the account to login with

### **Common Mistakes & Issues:**

1. Email address mis-typed in some way
  - a. Missing the full domain or domain otherwise misspelled (@inspirechico.org)
  - b. Student ID mis-typed
2. Accessing the wrong Aeries (old CUSD login, etc.)
  - a. Make sure you are logging in via <https://inspire.aeries.net>
3. Logging into Aeries Parent portal rather than Student portal (Parent Portal requires a password)
4. Need to clear browser cache and/or cookies
  - a. Often, clearing your browser cache, cookies, and/or history will help clear up minor issues with accessing your Student portal account

### **If You're Still Unable to Gain Access...**

Please reach out to the Inspire Registrar who will work with you to get you in. You can email them at: [registrar@inspirechico.org](mailto:registrar@inspirechico.org)